



**ERIE COUNTY WATER AUTHORITY**  
**INTEROFFICE MEMORANDUM**

December 17, 2018

To: The Board of Commissioners  
From: Robert J. Lichtenthal, Jr., Deputy Director  
Subject: Leak Allowance Request

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Below is a leak allowance request submitted by our customer and processed by our billing department. Since the leak allowance amount is in excess of \$500, it requires your approval.

Leak Allowance:

Customer: Jamilah Miller  
44 Preston Rd.  
Buffalo, N.Y. 14215

Sometime between mid May of 2017 and mid November of 2017, the above customer had a toilet malfunction resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	1,039.76
Less Normal Billing		<u>(91.93)</u>
Total Excess	\$	947.83
ECWA Portion of Excess*	\$	472.33
Customer Portion of Excess*		<u>475.50</u>
	\$	947.83
½ of Excess	\$	472.33
Less Administration Fee		(10.00)
Plus Late Charges		<u>47.23</u>
Leak Allowance Request	\$	509.56

\* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent ½ of the consumption.